



On November 7th, 2020 British Columbia's Provincial Health Officer, Dr. Bonnie Henry 'strongly recommended' that travel in and out of both Vancouver Coastal Health and Fraser Health Regions be limited to essential travel only. This guidance will be in place until November 23rd. We ask at this time, if you are living in those regions that you carefully consider the guidance on non-essential travel. We will waive any cancellation fees during this period due to the guidance in place. Hotels remain an essential service under the state of emergency, and therefore are able to be open, and to provide safe shelter as they have been since the beginning of the pandemic.

Please see the Public Health Office Order below, for more details follow this link:
<https://www2.gov.bc.ca/gov>

PHO order on limiting social interactions

By order of the PHO, all individuals, places of work and businesses within the [Vancouver Coastal Health and Fraser Health regions](#) must significantly reduce social interactions and travel.

The order is in effect from November 7, 2020 at 10:00 pm to November 23, 2020 at 12:00 pm.

Social interactions and gatherings

Socialize only with those in your immediate household. No gatherings of **any size**.

- Do not invite friends or family to your household

Funerals and weddings may proceed with your immediate household only.

- Funeral or wedding receptions at any location are not allowed, including reception events held at community-based venues

- This includes events of fewer than 50 people

Group physical activities

Businesses, recreation centres or other organizations that organize or operate indoor group physical activities must suspend these activities. This includes:

- Spin classes
- Yoga
- Group fitness
- Dance classes
- Any other group indoor activity that increases the respiratory rate

Indoor sports where physical distancing cannot be maintained are suspended. This includes activities like:

- Boxing
- Martial arts
- Hockey
- Volleyball
- Basketball

These activities can be replaced with individual exercise or practice that allows everyone to maintain a safe physical distance.

Indoor group physical activities can only resume when the business has updated their COVID-19 safety plan and received plan approval from their local Medical Health Officer.

Workplace safety

All businesses and worksites must conduct active daily in-person screening of all onsite workers using the COVID-19 symptom check list that is part of every business restart safety plan.

- Workplaces must ensure that all workers and customers maintain appropriate physical distance and wear masks when appropriate
- Extra care should be taken in small office spaces, break rooms and kitchens

Party-buses and limousines

Party-buses and group limousines must stop operations immediately. Resuming operations is at the discretion of the PHO and may extend beyond November 23, 2020 at 12:00 pm.

Travel

From November 7, 2020 at 10:00 pm to November 23, 2020 at 12:00 pm travel into and out of the Lower Mainland and the Fraser Valley **should be limited to essential travel only.**

Lower Mainland and Fraser Valley restrictions, Dr. Henry, PHO



COVID-19 Protocols

Thank you for staying at the Cottages on Salt Spring Island. Your continued support during this time is incredibly appreciated. Here are a few requests to ensure you, other guests and our team stay safe and healthy.

Please note that these protocols are subject to change with the release of new information and the discovery of better practices.

Arrival Protocols

- Our property is set up with a remote check in procedure to allow you to check in and out with minimal interactions. Your arrival information will be sent to you three days before your arrival.
- Your cottage will be fully sanitized before your arrival; ensuring all surfaces are disinfected. This takes additional time, so we ask that you do not arrive before 3pm.
- Please drive directly to your cottage after 3pm and begin enjoying your stay. If you require any assistance you can reach us via the Manager on Duty phone (number will be included in your arrival information.)
- We love meeting our guests so please feel free to say hello to us if you are driving past the office. We just ask that you wear masks when visiting and we will do the same.

Guest Check Out Protocols

- Please remove all garbage from your accommodation and place in the designated garbage and recycling receptacles located next to our gate on Robinson Road.
- Please clean all of your dishes before leaving your accommodation.
- Please remove linens from all beds and leave in a pile on the beds.
- Before you leave, open a window on each floor to increase air circulation in the accommodation. Please make sure the heat is off to not waste electricity.
- All guests will receive a follow-up email to remind them to contact us if they have any COVID-19 symptoms after their stay.

Symptoms

These are the symptoms that could indicate COVID-19:

- Fever at or above 99.5F/37.5 C
- Coughing
- Breathing difficulties
- Loss of smell or taste

If staff or any guests are exhibiting these symptoms, please notify the Resort Manager and quarantine until a test can be performed.

Remember diligent hand hygiene!