



Current COVID-19 Policy

On December 7th, 2020 British Columbia's Public Health Officer Dr. Bonnie Henry extended the province wide restrictions to February 5th, 2021. This includes a ban on non-essential travel, mandatory masks in indoor public spaces, no social gatherings outside your immediate bubble, and a ban on any events.

We will waive any cancellation fees in order to support our guests with following these restrictions. Hotels remain an essential service and we will remain open to support essential service workers and anyone in the local community that require safe shelter. We will continue to follow our covid-19 protocols to ensure our guests safety.

Please stay local and visit Salt Spring Island when it is safe to do so.

<https://www2.gov.bc.ca/gov/content/safety/emergency-preparedness-response-recovery/covid-19-provincial-support/restrictions>

Please see our COVID-19 Protocols on the following page:



COVID-19 Protocols

Thank you for staying at the Cottages on Salt Spring Island. Your continued support during this time is incredibly appreciated. Here are a few requests to ensure you, other guests and our team stay safe and healthy.

Please note that these protocols are subject to change with the release of new information and the discovery of better practices.

Arrival Protocols

- Our property is set up with a remote check in procedure to allow you to check in and out with minimal interactions. Your arrival information will be sent to you three days before your arrival.
- Your cottage will be fully sanitized before your arrival; ensuring all surfaces are disinfected. This takes additional time, so we ask that you do not arrive before 3pm.
- Please drive directly to your cottage after 3pm and begin enjoying your stay. If you require any assistance you can reach us via the Manager on Duty phone (number will be included in your arrival information.)
- We love meeting our guests so please feel free to say hello to us if you are driving past the office. We just ask that you wear masks when visiting and we will do the same.

Guest Check Out Protocols

- Please remove all garbage from your accommodation and place in the designated garbage and recycling receptacles located next to our gate on Robinson Road.
- Please clean all of your dishes before leaving your accommodation.
- Please remove linens from all beds and leave in a pile on the beds.
- Before you leave, open a window on each floor to increase air circulation in the accommodation. Please make sure the heat is off to not waste electricity.
- All guests will receive a follow-up email to remind them to contact us if they have any COVID-19 symptoms after their stay.

Symptoms

These are the symptoms that could indicate COVID-19:

- Fever at or above 99.5F/37.5 C
- Coughing
- Breathing difficulties
- Loss of smell or taste

If staff or any guests are exhibiting these symptoms, please notify the Resort Manager and quarantine until a test can be performed.

Remember diligent hand hygiene!